

***NYM Federal Credit Union Audio Response System***  
***(718) 780-3495***

**OPENING GREETING**

**TRANSACTION**  
**1.**

- 1. Check Request**
- 2. Share to Draft Transfer**
- 3. Loan Payment**
- 4. Credit Card Payment**
- 5. Transfers within the same account**
- 6. Account to Account Transfer**

**INQUIRIES**  
**2.**

- 1. Change PIN (personal identification number)**
- 2. Office Location and Contact Information**
- 3. Lost / Stolen Credit Card or Debit Card**
- 4. Order Drafts**
- 5. Loan Rates**
- 6. Loan Calculator**
- 7. Loan Application Request**
- 8. Certificate of Deposit Rates**

**OTHER**  
**3.**

**Shares**  
**1.**

- 1. Balance**
- 2. Last 5 Trans**
- 3. Last 5 Payroll**
- 4. Last 5 ATM**
- 5. Last 5 Electronic**
- 6. Last 5 Deposits**
- 7. Last 5 WD's**

**Drafts**  
**2.**

- 1. Balance**
- 2. Last 5 Trans**
- 3. Last 5 Payroll**
- 4. Last 5 ATM**
- 5. Last 5 Electronic**
- 6. Last 5 Deposits**
- 7. Last 5 WD's**
- 8. Last 5 Drafts Cleared**
- 9. Individual Draft Cleared**

**Loans**  
**3.**

- 1. Balance, LOC Avail., Due Date, Payment Amt**
- 2. Last 5 Trans**
- 3. Payoff & Dly Int**

**Clubs**  
**4.**

- 1. Balance**
- 2. Last 5 Trans**
- 3. Last 5 Payroll**
- 4. Last 5 Electronic**
- 5. Last 5 Deposits**
- 6. Last 5 WD's**

**Certificates**  
**5.**

- 1. Balance, Int. Rate, Maturity Date**
- 2. Last 5 Trans**

**Credit Cards**  
**6.**

- 1. Balance**
- 2. Available Credit**
- 3. Payment Amt**
- 4. Due Date**

**At any time, you may:**  
**Press 0 to return to the previous menu**  
**Press \* for help**

**Notes:** If you have not accessed audio response in the past, you will need to contact us to get access to our audio response system.